



Senior Systems and Applications Specialist

We are looking for a Senior Systems and Applications Specialist to join our IT team and help us elevate our systems, data, and digital capabilities.

Our Values:

At Abodo, we live by our values which shape our culture and guide our actions:

- **Take Pride:** We don't take chances. We ensure we are a reliable supplier of carefully crafted products and services
- **Solve Problems:** We provide solutions to our customers' problems and our own internal problems with a spirit of innovation
- **Propel Change:** Our impact is to make a difference. We go beyond sustainability in the way we work. We leave things better than where we found them
- **Champion People:** Our solid bond helps to create a Better Tomorrow for everyone

About the Role:

As our Senior Systems and Applications Specialist, you'll be the go-to expert for our core business systems (ERP, CRM, SaaS platforms), ensuring they run smoothly, securely, and efficiently. This is a hands-on, multi-disciplinary role that blends systems support, administration, analysis, and data insights.

You'll work closely with internal stakeholders, vendors, and third-party providers to support users, improve processes, and deliver data-driven solutions that make a real impact.

Day in the life:

- Provide expert support and troubleshooting for business systems (ERP, CRM, SaaS)
- Analyse business processes and translate them into technical solutions
- Manage user access, onboarding/offboarding, and system configurations
- Collaborate on system upgrades, integrations, and performance improvements
- Build reports and dashboards to deliver actionable business insights
- Ensure data integrity, security, and compliance across platforms
- Liaise with vendors and third parties for escalated support and enhancements

What you'll bring:

- Proven experience in systems support, administration, and data analysis
- Strong understanding of business processes and IT systems
- Hands-on experience with ERP, CRM, or HRIS platforms
- Proficiency in SQL, Power BI, Tableau, or similar tools
- Excellent problem-solving and communication skills
- A proactive, customer-focused mindset with attention to detail
- Experience working with third-party vendors or MSPs is a plus

○ **General enquiries**
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abodo.co.nz

○ **Postal address**
Abodo Wood Limited
PO Box 2011366
Auckland Airport
Auckland 2150, New Zealand

○ **New Zealand headquarters**
Abodo Wood Limited
62 Ascot Rd
Mangere
Auckland 2022, New Zealand



What Success looks like:

- You **Take Pride** in ensuring IT systems are reliable, secure, and well-documented, delivering quality in every detail
- You **Solve Problems**, you thrive on finding smart, sustainable solutions to technical and business challenges
- You **Propel Change** – improving systems and processes, always looking for ways to make things better
- You **Champion People** - supporting your team and the wider Abodo whanau

Benefits:

- Health care insurance
- Income protection
- Yearly Bonus
- Ongoing training and development
- Work life balance with hybrid working
- Work culture in which you thrive

Apply now and help us build a better tomorrow through smarter systems and meaningful data. Apply now!

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